

# CX Workshop Agenda

## **Consumer control within the CDR**

**Date:** Tuesday 22nd October 2019

**Time:** 9:30am to 5pm (*please arrive 5 mins prior so we can start on time*)

**Location:** Data 61, 13 Garden St (level 4), Eveleigh, NSW, 2015

*Note: Activity timings are TBC and are subject to change.*

Time	Task
9:30 am	Introduction
10:00 am	Participant presentations <ul style="list-style-type: none"><li>• Each organisation will have <b>5 minutes</b> to present information related to consumer control</li><li>• Presentation order:<ul style="list-style-type: none"><li>○ Greater Than X</li><li>○ Adatree</li><li>○ Data Action</li><li>○ Publicis Sapient</li></ul></li></ul>
10:30 am	Data 61 CX team presentation on consumer control
10:45 am	Participants identify issues on consumer control
10:55 am	Break- morning tea
11:25 pm	Prioritising issues exercise
12:00 pm	Break- Lunch
1:00 pm	Ideation session on consumer control
2:35 pm	Break- Afternoon tea
2:50 pm	Ideation shareback
4:00 pm	Next steps, wrap up
5:00 pm or earlier	Finish